

11: Useful contact details

Organisation	Contact Details
Crime Victims Helpline	Service Coordinator National Crime Victims Helpline 3 rd Floor, Block B Harcourt Centre Harcourt Street Dublin 2 Tel: (01) 408 6118 Fax: (01) 479 3296 Email: info@crimevictimshelpline.ie Website: www.crimevictimshelpline.ie
An Garda Síochána	Garda Victim Liaison Office An Garda Síochána Community Relations and Community Policing Section Harcourt Square Dublin 2 Tel: (01) 666 3880 Email: crimprev@iol.ie or crimeprevention@garda.ie
Courts Service	Head of Customer Services Courts Service Phoenix House 15–24 Phoenix Street North Smithfield Dublin 7 Tel: (01) 888 6000 Fax: (01) 888 6090 Website: www.courts.ie

Organisation	Contact Details
Office of the Director of Public Prosecutions (DPP)	Director of Public Prosecutions 14–16 Merrion Street Dublin 2 Tel: (01) 678 9222 Fax: (01) 661 0915 Website: www.dppireland.ie
Probation Service	Ursula Fernee Assistant Principal Probation Officer Victim Service Coordinator The Probation Service Haymarket Smithfield Dublin 7 Tel: (01) 817 3631 Fax: (01) 817 3644 Email: ugfernee@probation.ie Website: www.probation.ie
Prison Service	Victim Liaison Officer Irish Prison Service Headquarters IDA Business Park Ballinalee Road Longford Tel: (043) 333 5100 Fax: (043) 333 5101 Email: vlo@irishprisons.ie Website: www.irishprisons.ie (See page 41 for a list of prisons.)

Organisation	Contact Details
Legal Aid Board	<p>Customer Liaison Officer Legal Aid Board 47 Upper Mount Street Dublin 2</p> <p>Tel: (01) 644 1900 Lo-call: 1890 615 200 Fax: (01) 662 3661 Website: www.legalaidboard.ie</p>
Free Legal Advice Centres (FLAC)	<p>Free Legal Advice Centres 13 Lower Dorset Street Dublin 1</p> <p>Information and referral line: 1890 350 250 Tel: (01) 874 5690 Fax: (01) 874 5320 Website: www.flac.ie</p>
Ballymun Community Law Centre	<p>Ballymun Community Law Centre 34 Shangan Road Ballymun Dublin 9</p> <p>Tel: (01) 862 5805 Fax: (01) 862 5800 Website: www.bclc.ie</p>
Citizens Information	<p>Nationwide Lo-call: 1890 777 121 Website: www.citizensinformation.ie</p> <p>For local offices, look under 'Citizens Information' in the business section of your local phone book.</p>

Organisation	Contact Details
Coroner Service	<p>Coroner Service Implementation Team Athlumney House IDA Business Park Johnstown Navan Co. Meath</p> <p>Tel: (046) 909 1323 Fax: (046) 905 0560 Email: csitmail@justice.ie Website: www.coroners.ie</p>
Criminal Injuries Compensation Tribunal	<p>Chairman Criminal Injuries Compensation Tribunal 13 Lower Hatch Street Dublin 2</p> <p>Tel: (01) 661 0604 Fax: (01) 661 0598 Email: criminalinjuries@justice.ie Website: www.justice.ie (see 'other regulatory functions' section)</p>

Organisation	Contact Details
Central Authority for Child Abduction	<p>Gives assistance if your child has been abducted, in breach of your custody rights, from Ireland to a country covered by the Hague Convention, the Luxembourg Convention or the Brussels II regulation – or to Ireland from a Convention country</p> <p>Department of Justice and Law Reform Bishop's Square Redmond's Hill Dublin 2</p> <p>Tel: (01) 479 0200 Fax: (01) 479 0201 Email: child_abduct_inbox@justice.ie Website: www.justice.ie (under 'Youth Justice, Children and Family' section, click on link for 'International Child Abduction')</p>
Commission for the Support of Victims of Crime	<p>Voluntary organisations supporting victims of crime are listed on the website of the Commission for the Support of Victims of Crime at: www.csvc.ie</p>
Rape Crisis Network Ireland	<p>National network of rape crisis centres – its website includes details of rape crisis centres around the country</p> <p>Tel: (091) 563 676 Dublin Rape Crisis Helpline: 1800 778 888 Website: www.rcni.ie</p>
Women's Aid	<p>Gives confidential support and information to women and children living with domestic violence who need emergency or ongoing support</p> <p>Helpline: 1800 341 900 Website: www.womensaid.ie</p>

Organisation	Contact Details
Amen	<p>Provides a confidential helpline, support services and information for men experiencing domestic violence</p> <p>Tel: (046) 902 3718; after hours (086) 194 7270 Website: www.amen.ie</p>
National Office for the Prevention of Domestic, Sexual and Gender-based Violence (Cosc)	<p>Cosc Department of Justice and Law Reform 2nd Floor, Montague Court Montague Street Dublin 2</p> <p>Tel: (01) 476 8680 Fax: (01) 476 8619 Email: cosc@justice.ie Website: www.cosc.ie</p>

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